

# TechTip Postcard

Insider Tips and Secrets to Get The MOST Out of Your Computer

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## Attention Small Business Owners: No Other Tech Support Company In St. Louis Makes You This Bold Guarantee... Our Technicians Will Show Up On Time And Answer All Of Your Questions In Plain English Or We'll Pay You!

Listen. It's disgusting how some computer technicians treat you when you have a problem. When you call, you end up talking to an answering machine... or worse, "voice mail".

And when you talk to a live person, they don't want to give you a real appointment. They say "We'll be there between 10 and 4". Even at that, a lot of them don't show up at all. Or even worse, they force you to talk to someone in a call center thousands of miles away before you can speak with someone that actually has a clue about being able to fix your problem.

But that's not all. When you are lucky enough to cut through all of their red tape and get a technician to show up, he can talk down to you and confuse you with techno babble, spend a few hours poking around in your system, never fix the problem or explain what's wrong, and STILL charge you an arm and a leg...and as a final insult, act like he's doing you a favor!

### Enough Is Enough!

I'm fed up with the bad image some lousy technicians are giving the rest of us.

That's why 20 years ago, we started a "one company revolution" to give busy small business owners the opportunity to call a computer technician who will treat you with courtesy and respect, fix your problems right, and explain your options in plain English. In fact, over 100 of St. Louis area small business owners already trust us to support the technology that runs their business.





180 Weldon Parkway  
Maryland Heights, MO 63043  
Phone: (314) 993-5528  
Fax: (314) 993-6329

### **OUR AMAZING GUARANTEE**

We guarantee our workmanship to be of outstanding quality that is completed correctly the first time, and to encompass the entire scope of the problem. Our on-site service shall include any related follow-up support phone calls at no additional cost. Your satisfaction is our top priority!

We also guarantee that any solution we recommend will be completed within the time estimated and that our labor invoice will match our estimated labor costs.

## **Get A NEW Computer Network Tune Up and Security Assessment (\$250 Value FREE to all new customers.)**

If you are a small business owner with 5 or more computers networked together, we'd like to offer you a FREE Computer Tune Up and Security Assessment as our gift to welcome you as a new customer.

### **At no charge we will:**

- Scan for spyware, malware, and viruses.
- Check your backups and data security.
- Scan for critical security updates and vulnerabilities.
- Run an intrusion detection check on your firewall.
- Look for conflicts that could cause crashes or annoying errors.

**Give us a call today and just say NO to  
annoying computer support technicians:  
314-993-5528 or visit our website:**

**[www.fixedforever.com](http://www.fixedforever.com)**